

Austin Independent School District

Contract & Procurement Services

December 3, 2020

Questions and Answers to Request for Proposals 21RFP057 Internet Firewall Replacements

- What are the number of interfaces/zones {WAN/LAN/DMZ etc.) in use?
 1 10Gbps WAN interface, 1 10Gbps LAN interface and 1 10Gbps DMZ trunk interface split into 4 DMZ VLANs/logical DMZs
- What are the total number of Access Control Entries in use?
 Up to 500 ACE's are configured in our access-lists, but many group objects are used so the existing ASA firewall splits these configured ACLs into thousands of entries
- How many endpoints/users are connected?
 There are approximately 10,000-20,000 users behind each firewall
- 4. How many endpoint/user should the NGFW solution support?

 Same number as before, 10,000-20,000 users/endpoints behind each firewall
- 5. What type of HA deployment is required (e.g. HA Active/Standby, Active/Active, etc)? NO HA deployment or redundancy. Each firewall is standalone and dedicated to a group of users/locations
- 6. What media type, function, and number of interfaces {1G/10G/40G} are required on each NGFW?
 - 1 10Gbps SFP+ LAN port, 1 10Gbps SFP+ WAN port, 1 10Gbps SFP+ DMZ port
- 7. What current and/or future ticketing system does AISD utilize?
 ServiceNow
- 8. What current and/or future SIEMs does AISD utilize?

 We have a Graylog logging solution built on Syslog-NG and WhatsUp and PRTG for SNMP monitoring, but no true SIEM
- 9. 130 sites are connected with a 10+Gbps backbone. Please confirm

 That is correct, but the firewalls will only be installed at two sites.

- 11. RFP mentions, "AISD expects to use the firewalls to provide up to 10 Gbps of additional bandwidth capacity", does this mean the entire network backbone will be 10+10 = 20 Gbps?

 The network backbone is faster, closer to 40Gbps. However, these firewalls are only expected to provide up to 10Gbps additional bandwidth capacity.
- 12. What is the external b/w connection size at the firewalls? 10Gbps? 2 Gbps? Etc.

 There are two sites; each site has 20Gbps of Internet bandwidth
- 13. What equipment is located at each site? Brand and functionality?

 We use Cisco Routers and Cisco Catalyst switches
- 14. You mention leveraging funding from the E-rate program, is there an FCC 470#? 210004738
- 15. Do you plan to integrate with Splunk?

 No, not at this time.